

Instructions to use the new online Booking system

We are using the new Traverse Theatre box office system this year and have created this set of instructions to help you navigate it with ease. If you are experiencing any problems, or for group bookings, please contact the box office staff on +44 (0)131 228 1404 or boxoffice@traverse.co.uk.

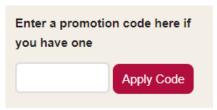
How to book

- <u>Download the delegate programme</u> and decide the shows and events you'd like to attend.
- Click on the delegate registration link to start your booking.

Payment by card

We strongly encourage you to book by card.

However, if you need to pay by invoice, please request a special code here: invoices@imaginate.org.uk. You will need to enter this code in your basket under "Promotion Code".

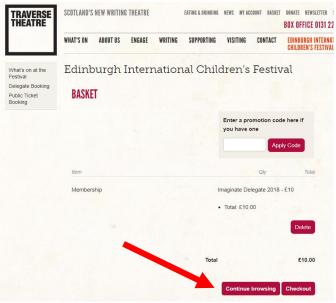


Delegate Registration

The system refers to delegate registration as "memberships". Please ignore the message about holding and renewing a membership and just add one registration to your basket. Once the registration is in your basket, click Continue Browsing.



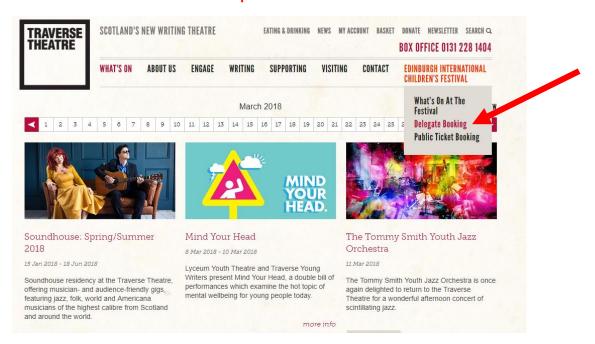




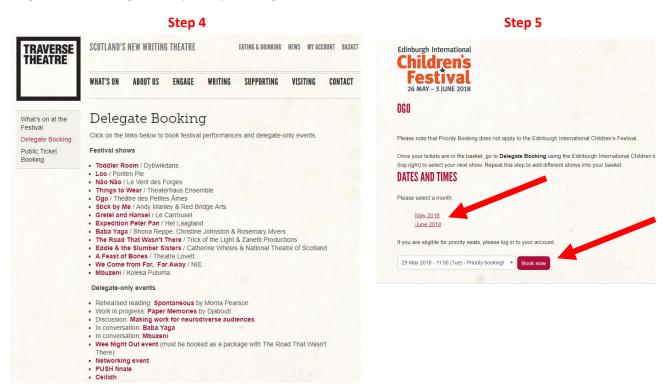
Booking Tickets

The system will then redirect you to the generic Traverse Theatre home page. Go to **Delegate Booking** using the **Edinburgh International Children's Festival** drop down menu (top right) to see a list of all shows and delegate events.

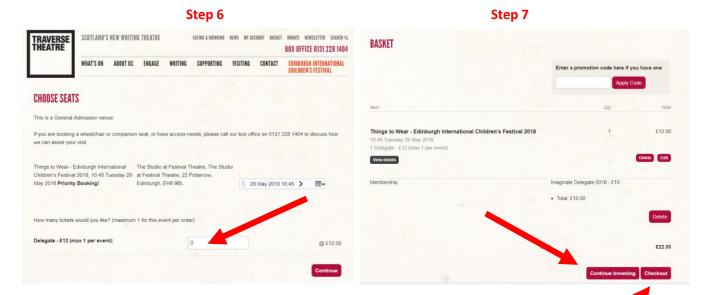
Step 3



Click on the first show you would like to book. Select the month (either May or June – the system only shows dates within one month), then select a suitable time & date and click **Book Now**. Please ignore the message about priority booking.



Select 1 ticket for the show (maximum 1 ticket per show per delegate) and click **Continue Browsing**. If you need to book more than 1 ticket per show, please call the box office on +44 (0)131 228 1404.



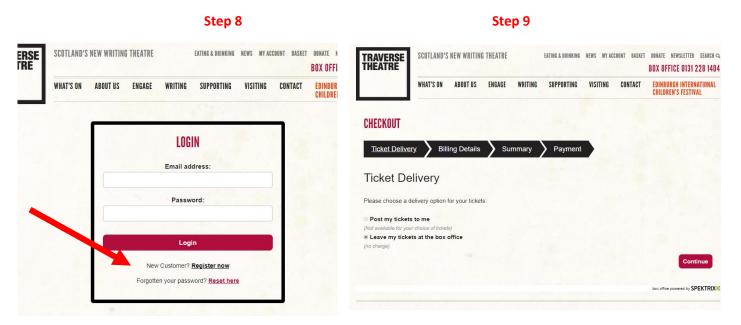
This will take you back to the Traverse Theatre home page, i.e. **Step 3**. Repeat Steps 3 to 7 to add different shows or events into your basket.

When you have added all the tickets you want to your basket, click on **Checkout** at Step 7. This will take you to the log-in page.

Log-in and checkout

If you already have an account with the Traverse Theatre, log-in as usual, or request a new password if you have forgotten it. If not, create a new account by clicking **Register Now**.

Once you have registered, follow the checkout instructions as normal.



Thanks for booking